

# 2021 QI Project

Please complete the survey below.

We hope to use this feedback to make continual improvements to the on-call checkout system.

Thank you!

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1) How would you describe your role?

- Attending Physician    Resident    APRN/PA    Nurse    Office staff/MA    Student/Other

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2) Describe your experience using Listrunner:

- continued user (application use for 8 weeks or longer)    episodic user (stopped using application within 8 weeks)    I have never used Listrunner

**This section is to gauge how frequently the survey respondent is using the checkout tool. If you are a resident on call (or supervising younger residents), for example, you would enter "often" or "very often" to these questions as you are a comprehensive user of the checkout system.**

- 3) When applicable, I enter notes into the email/listrunner checkout tool (or I am responsible for the notes entered by the junior resident).
- never  rarely  sometimes  often  very often
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- 4) I use the checkout tool to update existing notes for patient progress (or responsible for list management).
- never  rarely  sometimes  often  very often
- 
- 5) I use the checkout tool to communicate with other providers for patient handoffs.
- never  rarely  sometimes  often  very often
- 
- 6) I use the checkout tool to read or review notes on patients.
- never  rarely  sometimes  often  very often
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- 7) I use the checkout tool to access patient notes from home or while on call.
- never  rarely  sometimes  often  very often
- 
- 8) Which version of the checkout tool do you commonly use?
- Web page  Mobile app

**The goal of this section is to gauge perception regarding the legacy email system as a checkout tool.**

- 9) The email system was efficient and easy to use.  
 strongly disagree    disagree    neutral    agree    strongly agree
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- 10) The email system facilitated patient care and safety.  
 strongly disagree    disagree    neutral    agree    strongly agree
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- 11) The email system had a low error rate for checkout and communication with staff.  
 strongly disagree    disagree    neutral    agree    strongly agree
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- 12) The email system was a secure method of communicating patient data.  
 strongly disagree    disagree    neutral    agree    strongly agree
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- 13) The email system was an adequate checkout tool and needed few/if any improvements.  
 strongly disagree    disagree    neutral    agree    strongly agree
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- 14) Overall, I was satisfied with using email as a checkout tool.  
 strongly disagree    disagree    neutral    agree    strongly agree

**The goal of this section is to compare email and listrunner as checkout tools.**

- 15) Listrunner improves EMR documentation.
- strongly disagree    disagree    neutral    agree    strongly agree
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- 16) Listrunner improves the accuracy of information transmitted during handoffs (to the day trauma team, to attendings, to clinic staff, etc.)
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 17) Listrunner's additional functionality is useful (i.e. editable sections/lists, ability to add xrays or clinical pictures, readily available data, searchable historical data, to-do tasks section, etc).
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 18) What Listrunner functionality(s) do you like/dislike?
- \_\_\_\_\_
- 
- 19) Listrunner improves patient care and safety.
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 20) The more I use Listrunner the more useful I find it.
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 21) Listrunner is easy to use.
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 22) Listrunner improves clinical efficiency overall.
- strongly disagree    disagree    neutral    agree    strongly agree
- 
- 23) I would like to continue to use Listrunner as a checkout tool.
- strongly disagree    disagree    neutral    agree    strongly agree
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- 24) This tool has significant drawbacks that should prevent continued use.
- strongly disagree    disagree    neutral    agree    strongly agree

**This section is for specific feedback regarding the checkout systems.**

25) What specifically do you like/dislike about listrunner?

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26) What improvements would you like to see implemented to improve Listrunner as a checkout tool?

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27) What specifically did you like/dislike about the email system?

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